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| **Date received** | **Date closed** | **Issue** | **Type** | **Method** | **Detail** | **Response** | **Status** |
| 10/09/2021 | 13/09/2021 | TV / Radio interference | Complaint | Phone | No ABC reception reported | Technical issue with ABC unable to provide feed to re-transmitter. ABC addressed within 24 hours. | Closed |
| 10/09/2021 | 13/09/2021 | Lights on at night | Complaint | Phone | Light left on at night | For operational and safety matters, lights in site office are occasionally required to be left on overnight. Worked with site team to ensure light are switched off whenever possible. | Closed |
| 13/09/2021 | 15/09/2021 | TV / Radio interference | Complaint | Phone | Loss of TV reception reported | Technician rebooted system and hardware changed; channels were restored. | Closed |
| 15/11/2021 | 19/11/2021 | Lights on at night | Complaint | Phone | Light left on at night | Noting the occasional safety and operational requirement for lights to be left on in the site office overnight, the light sensor sensitivity was reset, and shade sail cloth installed on chain link fence to diffuse light when required. | Closed |